



Strategic Plan 2018-2023 Final Summary

CLINICAL EXCELLENCE

- Establishment of The Friendship Clubhouse and additional Child Day Treatment program.
- Adoption of the Certified Community Behavioral Health Clinic (CCBHC) model through SAMHSA PDI grant.
- Expansion of Care Coordination service.
- Access Navigator services demonstrated improved linkage and follow-up to primary health care.



ORGANIZATIONAL STABILITY & GROWTH

- Continual evaluation of organizational structure. Addition of Team Lead positions. Exploration of additional leadership and management positions.
- Onboarding has expanded and continues to evolve to meet organizational and employee training needs.
- Purchase of enterprise data warehouse, and ongoing development of related dashboards, in effort to improve data-driven decision making capabilities.



ORGANIZATIONAL CULTURE

- CCC leadership serves on multiple statewide workgroups to address workforce challenges in Ohio.
- Partnership with Appalachian Children's Coalition and Ohio Great Minds Fellowship.
- Ongoing investment in CCC Internship Program.
- Nine clinicians moved to independent licensure in 2023!
- Agency-wide Cultural Humility training.
- Multiple staff have completed Safe Training for LGBTQIA+ population, and earned EMDR and DBT certifications.



COMMUNITY LEADERSHIP

- Active participants in Family & Children First Council, START, NAACP, Naloxone Collaborative, Ohio Council, OBHPN, Ohio Chemical Dependency Provider Board Treatment Committee, local Rotary Clubs, and more.
- Leadership and facilitation of the Building Resiliency Together Trauma-Informed Care collaborative.
- Recovery Breakfast series now in its tenth season.



We welcome your feedback! If you have any comments or suggestions about the direction our agency is heading, please feel free to contact Paul Bolino, President & Chief Executive Officer at Paul.Bolino@cccohio.com