



2020 (Summer/Fall) Summary of Progress

CLINICAL EXCELLENCE

- Completed purchase of two buildings, one of which will be developed into a more accessible main office within the city of Ashtabula.
- CCC remains the most accommodating community behavioral health provider in Ashtabula County in reference to clients with private health insurance coverage. This includes telehealth services during the pandemic.
- Now participating in value-based reimbursement opportunities through a managed care provider.



ORGANIZATIONAL STABILITY & GROWTH

- Continued partnerships with all area school systems, assisting in new ways as the pandemic persists.
- Continued exploration of additional physical and “virtual” locations.



ORGANIZATIONAL CULTURE

- Cultural humility training was made a priority.
- Newly implemented social engagement activities.
- Established the staff-led “weekly wellness hour.”
- Continued development of the hybrid work model.



COMMUNITY LEADERSHIP

- “Walk-In” service continues during the pandemic, and accommodations made to offer in-person services.
- Continued development and integration of Peer Support Services.
- Sponsored program days for both the youth and adult leadership programs in Ashtabula County.



We welcome your feedback! If you have any comments or suggestions about the direction our agency is heading, please feel free to contact Paul Bolino, Chief Executive Officer at Paul.Bolino@cccohio.com